



INSTRUCTION MANUAL

3.6L HOT WATER POT: DUAL-PUMP SYSTEM



MODEL: SP-3619

Thank you for purchasing your new SPT Hot Water Pot. Please read this instruction manual thoroughly and keep for future reference.

IMPORTANT SAFETY INSTRUCTIONS

The important information, herein, is intended to prevent possible injuries and damage to the machine. Please follow accordingly

WARNING

- Do not attempt to disassemble or repair the unit. If service is needed it must be by an authorized service technician. Improper service may put you at risk of fire or electrical shock.
- Plug into a dedicated 120V outlet. Multi-tap connections may cause the outlet to heat up abnormally, resulting in fire.
- To protect against fire, electrical shock and personal injury, do not immerse the cord, plug or unit in water or wash under running water.
- Do not operate the unit with a damaged cord or plug.
- Unplug from outlet when not in use, when moving and before cleaning.
- Do not allow the cord to hang over edges or touch hot surfaces.
- When unplugging the unit, pull by the plug – not the cord.
- Only use the power cord designed specifically for this unit. Do not use alternate cords, or use this cord with any other device.
- Always attach the plug to appliance first, and then plug the cord into the wall outlet. To disconnect, remove the plug from the wall outlet first, then detach from appliance.
- Only use the unit on a flat, level and heat resistant surface.

CAUTION

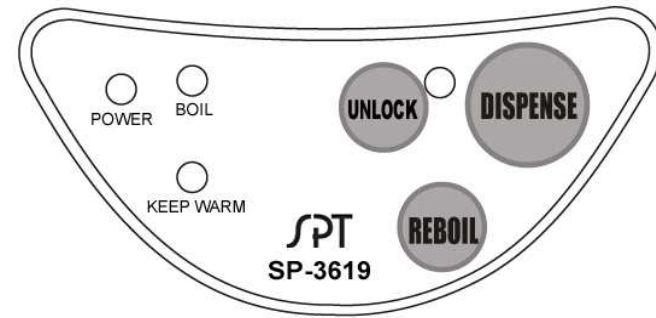
- Keep the unit out of reach from infants and children. Close supervision is necessary when used by or near children.
- Do not place unit near walls or furniture, as steam and heat can damage walls and furniture by causing a change in color and shape.
- Avoid touching the steam vent while in use – the hot steam may cause scalding.
- Never open the lid or dispense water while unit is boiling.
- Do not refill water immediately after boiling, hot water may splash out and cause scalding.
- Use caution when opening the lid after boiling. The hot vapors may cause scalding.
- Do not rotate the unit while dispensing hot water.
- Do not fill water above the FULL line, hot water may overflow and cause injury.
- Tilting or turning the unit upside-down may cause hot water and/or hot steam to escape through the vent and cause scalding.
- Never cover or block the steam vent as this may cause hot water to overflow and cause scalding.
- Do not use or store the unit in direct sunlight or other sources of heat (oven, stove, etc).

CAUTION – Continued

- Allow the unit to cool before maintenance and cleaning.
- Do not close the lid with excessive force, as this may cause hot water to overflow.
- Keep the plug (magnetic strips) and receptacle free of dust and foreign objects.
- Do not place or use the unit on a wet or damp surface. Avoid using where it may come in contact with water
- Do not operate the unit without water in the tank. This may cause damage to the unit.
- Only use the carrying handle to move the unit. Do not drag or lift by the lid.
- Do not unplug the unit with wet hands, as this may cause electrical shock.
- This machine is designed for use with water only. Do not attempt to heat other liquids (i.e. tea, coffee, milk, etc.). Doing so may cause hot liquid or steam to spurt out. Other liquids may clog the pump and prevent the flow of water or erode the inner pot.
- Do not splash water onto the control panel. If the control panel becomes wet allow it to dry before attempting to use.

The unit may not function properly if used in high elevation or in very cold or hot conditions. In such conditions, unit may keep boiling or not reach boiling point.

CONTROL PANEL



TO OPEN UPPER LID



Lift the lock-release latch and lift upwards.

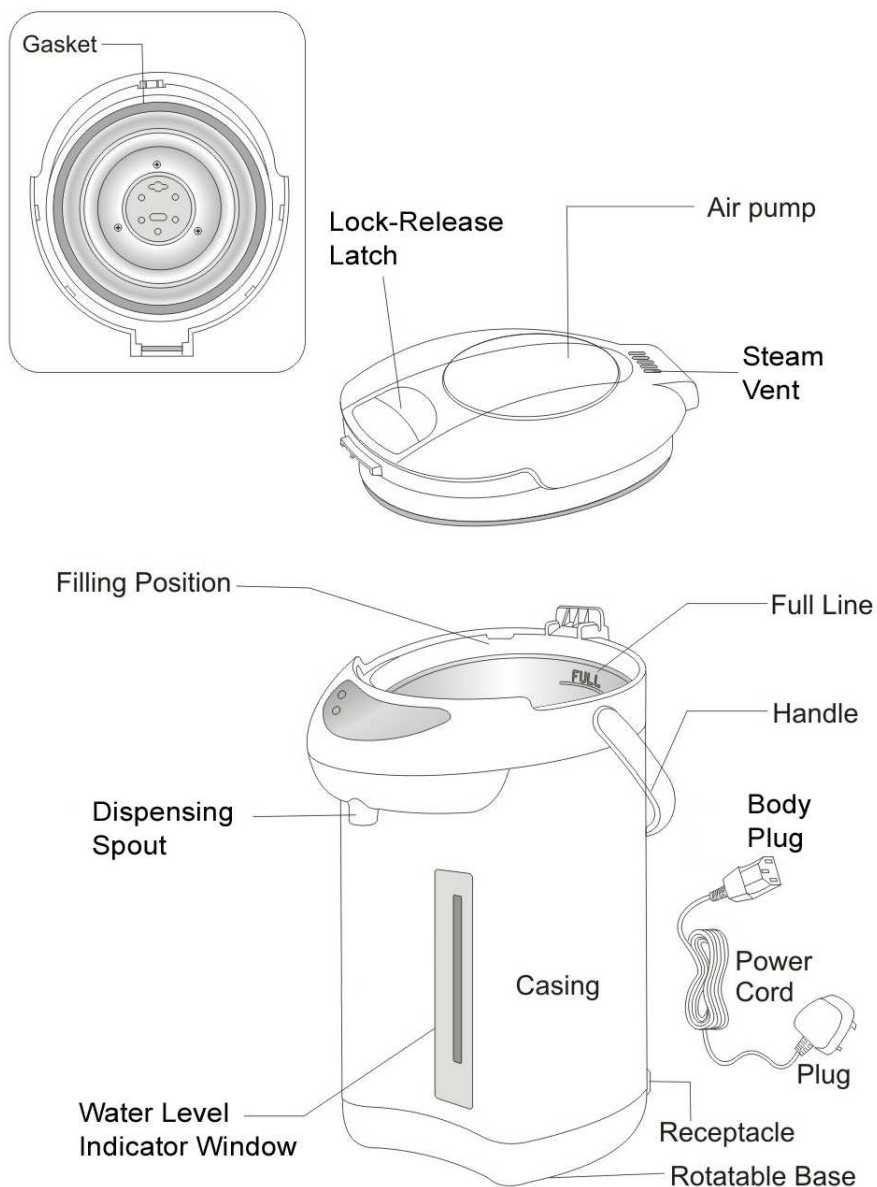
TO DETACH UPPER LID



Press down on hinge button while lifting the lock-release button to open lid. Lift lid upwards to a slant angle and detach.

To replace lid, install at a slant angle to original position.

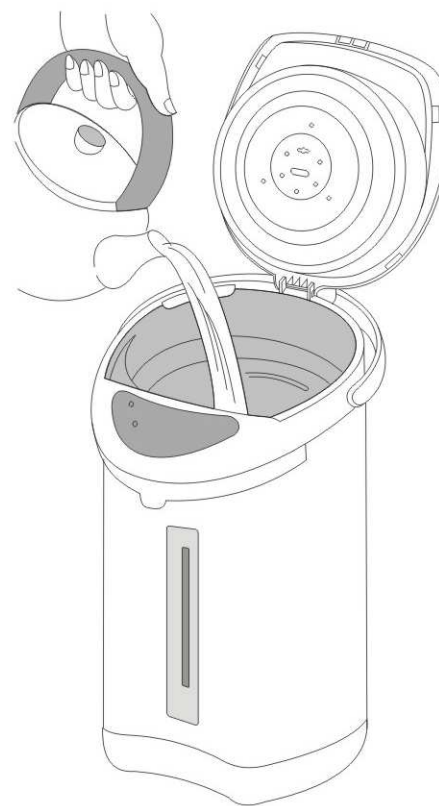
PARTS IDENTIFICATION



OPERATING INSTRUCTIONS

1. Open lid and fill with water

During initial use or after a long period of storage, boil a full pot of water and discard. Please note that at initial use, there may be the smell of plastic, this is normal and odor will disappear.



- Do not fill water directly under faucet to prevent wetting the control panel or power receptacle and cause malfunction.
- Do not fill above the FULL line.
- Do not pour water onto the main body or control panel.

2. Close the lid

- Gently close lid and ensure a “click” is heard.
- It is not unusual to hear “boiling” sound when closing the lid.

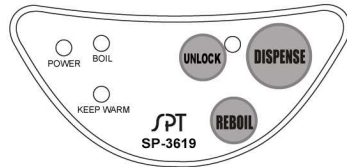
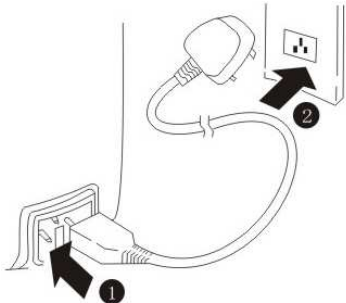
Dry-Boil Protection

Unit will automatically shut-off (all indicator lights off) during the following circumstances:

- When unit is plugged in without water inside.
 - When water level is below the refill line for a period of time.
- Add water immediately to begin to normal operation.

3. Connect power

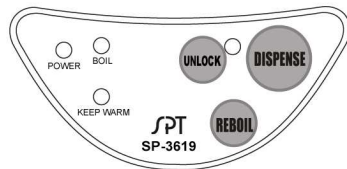
- The unit begins to function (boil) once power is connected.
- First connect the body plug to receptacle, then plug to wall outlet. The Power and Boil lights will come on.



- Do not open the lid while boiling.
- Do not add water while boiling.
- Do not cover the steam vent.
- Be cautious of hot steam from the steam vent.

4. Keep warm

- When the boiling cycle has completed, the unit will automatically switch to keep warm. The Keep warm light will come on.
- Be cautious of hot steam, which continues for up to one minute after boiling.
- After boiling, temperature is approximately 208°F, which is suitable for coffee, black tea, instant noodle and etc.
- Please add water before water level reaches the refill line.
- Add water once water volume is reduced during keep warm.
- Unit may not start boiling automatically if there is not enough water. Please add water or press the Reboil button.

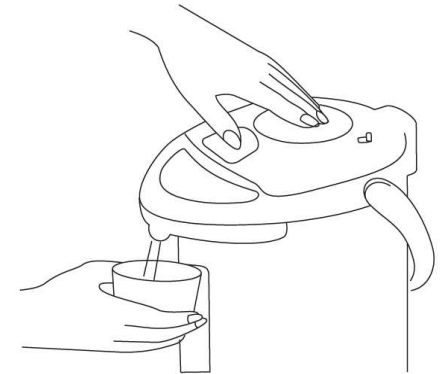


To prevent burn and scalding, beware of hot steam when opening the lid.

4. Dispensing water

There are two ways to dispense water:

- 1) Air (manual) Pump: Press down gently on air pump.
- 2) Auto Pump: first press unlock button to unlock then press dispense button.
 - Unit will automatically lock after a few seconds; or you can press the unlock button.



- Do not rotate or move the pot while boiling.
- Verify the electrical cord is not entwined when rotating pot.
- Do not close the lid with excessive force.
- When unplugged water can only be dispensed using the manual air pump.

Dispensing Issues

There is a possibility that hot water may not dispense correctly or at all right immediately after boiling (with auto pump). This is due to air bubbles trapped in the unit.

- Allow a couple of minutes for the boiling process to fully finish.
- Open the lid to release trapped air; be cautious of hot vapor when opening lid.

Reboil function

- When the unit is in keep warm condition, you can re-boil the water by pressing the Reboil button. It takes approximately 2 minutes for water to re-boil (when room temperature is at 68°F with full pot of water).
- Make sure water level is above the refill line before re-boil.

MAINTENANCE AND CLEANING

Please disconnect power and let the unit cool completely before cleaning.

When not in use:

- 1) Disconnect power from wall outlet.
- 2) Remove cord from receptacle.
- 3) Detach upper lid.
- 4) Hold pot with both hands.
- 5) Pour out water from the indentation indicated by an arrow.



NOTE

- Do not wash under running water.
- Do not place in a dishwasher.
- Do not wet the control panel and receptacle.
- Pour water carefully, especially if water is still hot.
- Be cautious of droplets that may drip from dispensing spout.
- Do not leave water in pot unused for long period of time.
- Do not turn unit upside-down to dry.
- Do not immerse any part in water or any other liquid.
- Do not use bleach, alcohol or other harsh chemicals.
- Do not scrub with metal pads or sharp objects.
- Upper lid must be detached when pouring out water.
- Do not handle plug when hands are wet or damp.

Minerals in tap water may cause white residue to attach to the surface of the inner tank. They sometimes change the color of the inner tank (reddish or black). Clean the interior frequently to avoid this problem.

Lid and body

Wipe clean with a damp cloth.

Inner pot and inner lid

Use soft sponge to clean and rinse with water. The amount of build-up and stain depends on the quality of water and times of boiling. The inner pot should be cleaned once every month.

Filter (located on bottom of inner tank)

- Remove and clean with soft brush and lukewarm water.
- If extremely dirty, use Citric Acid, lemon, or lime juice.
- Ensure filter is properly re-installed before operation.

Interior

- Add approximately 1 oz. of the preferred solution.
- Add water to the full line, close lid and connect power.
- Allow solution to boil and soak for 30~60 minutes.
- Dispense a few cups of solution to clean the piping.
- Disconnect power and allow unit to cool.
- Remove lid and pour out solution, rinse clean.

When not in use for an extended period of time, clean and let dry completely before storage. Store in original packaging and keep in a cool, dry place.

GASKET REPLACEMENT

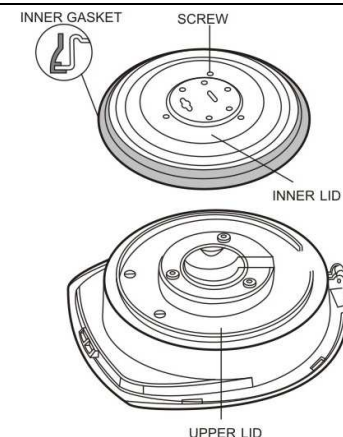
The rubber gasket will wear over time and will need to be replaced periodically. Replace gasket when steam is escaping from the fissure of the upper lid. Contact Sunpentown customer service to purchase replacement gaskets or for instructions to send in for repair. (www.spt-usa.com / 800-330-0388)

Remove old gasket

- Loosen the 3 screws. You do not need to separate the inner and upper lid. If separated, do not lose the screws and disc.
- Remove gasket.

Install new gasket

- Fix gasket tightly to inner lid's circumference as illustrated.
- Tighten screws.



TROUBLE SHOOTING

SYMPTOM	POSSIBLE CAUSE
Water does not boil when plugged in. (Power LED on)	Dirty inner pot. Added water is already hot. Water level is below refill line.
Unit will not switch to Keep Warm	Unit may not function properly if used in high elevation or in very cold or hot conditions. In such conditions, unit may keep boiling or not reach boiling point.
Unit will not switch to Boil	Water level is too low. Dirty inner pot
Auto pump does not work or not working efficiently	Unit not plugged in. Immediately after boiling, bubbles may form which makes it difficult to dispense. Open the lid to release steam. The interior is dirty and needs cleaning
Water is flowing out from unit	Water is filled above the FULL line.
White substance floating in water	These are mineral deposits. (Not erosion of inner pot.) Clean the unit according to the instructions under Maintenance
Boiling sound is excessively loud	Interior is dirty and needs cleaning.
Hot water has unpleasant odor or taste	Resin used in manufacturing may give off a mild odor. This will disappear with use. Due to chlorine in water – reboil the water

SPECIFICATIONS

MODEL NUMBER	SP-3619
Capacity	3.6L
Power source	120V / 60Hz
Power consumption (Boiling / Keep Warm)	700 W / 35 W
Cord length	4.2 ft



Your Guarantee

If this product is found to be faulty as a result of faulty materials or Workmanship within one year from date of purchase, it will be repaired free of charge.

This guarantee is subject to the following terms:

- Sunpentown must be notified of the fault.
- Proof of purchase must be presented to Sunpentown's nominated representative.
- The warranty will be void if the product is modified, misused or repaired by an unauthorized person.
- The warranty after repair will not be extended beyond the original one-year period.
- All replacement parts will be new or reconditioned.
- Parts, which are replaced, become the property of Sunpentown.
- The warranty applies for the use of the product in the USA only.

What is NOT COVERED:

- Warranty does not include freight charges.
- Incidental or consequential damage caused by possible defects with this product.
- Damage to product caused by improper power supply voltage, accident, fire, floods or acts of nature.
- Failure of product resulting from unauthorized modifications to the product.
- Improper installation or failure to perform the necessary maintenance.

This GUARANTEE is in addition to your Statutory Rights

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